

2023 RESIDENT CURRICULUM



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Dear Fellow Resident of East Price Hill:

The East Price Hill Resident Curriculum was developed by members of its community council, East Price Hill Improvement Association (EPHIA). The funds to make this possible are through a City of Cincinnati grant administered by Keep Cincinnati Beautiful.

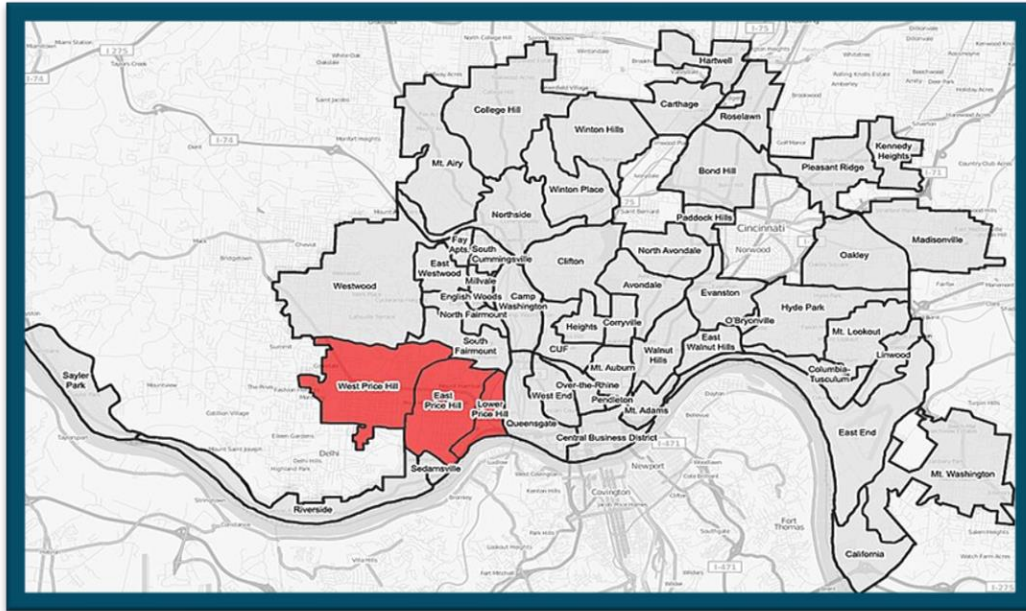
The purpose of this guide is to foster neighborhood advocacy. East Price Hill is already a wonderful neighborhood, but it could be better. More neighbors could look out for each other, the City could better meet our expectations, and the streets could be safer. With more neighborhood advocates comes a great sense of community and better quality of life. This is just the beginning of building **community cohesiveness**, and we need your participation and input to get the things that are needed and make sure this curriculum works for as many neighbors as possible. We can't do this alone. We believe that together we can do great things in East Price Hill.

As a first draft, we are hoping for your feedback in telling us what information and resources are missing in this booklet and in our community. Please fill out the short survey once you finish reading this document or attending the neighborhood training course.

"Take care of yourselves and each other." Jerry Springer

INTRODUCTION

Price Hill includes East, Lower, and West Price Hill. In East Price Hill alone, we have a mixed-race community of almost 17,000 residents - 35.5% Black, 31.9% Hispanic/Other & 42.3% White. We experience violent crime rates about three times that of Cincinnati's average crime rate. 44% of us live below poverty level.



Many experts claim poverty and resulting crime occur when people lack resources to provide life necessities such as food, clean water, shelter and clothing. Experts also list lack of access resources such as health care, education and transportation as contributing factors.

There are many safe and supportive resources available in East Price Hill. Please reach out to any of us. **We want to know: are current services helping you? Is there another service that could be added to make your life better?** When you reach out like this, not only do you benefit, but your suggestion could impact the entire community for the better.

Life does happen - we have all experienced the letdown. Some of us come from situations where there was no family support or guidance. We had to muddle through alone. Imagine if you were beyond merely surviving, what would be next for you in your life? Any goals? What would make you happier? More comfortable? What do you want to achieve?

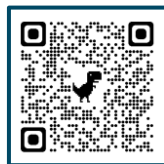
When members of our community work together as a family with love, understanding and support, you can achieve your personal goals and at the same time, make our community a great place to live. There is no "us" and "them" - we are East Price Hill.



THE BASICS

Food, Shelter, Housing, Clothing & Furniture

When our basic needs are satisfied, we are able to look beyond our immediate selves. We can evolve from survival mode to developing meaningful relationships, sobriety, long-term housing and employment.



Santa Maria Community Services East Price Hill Center

3301 Warsaw Ave.
Cincinnati, Ohio 45205

M-T 8 am – 4 pm
F 8 am – 3 pm

513-557-7249

Staff members are caring and understanding people that can help you get the basics through one of their many programs or refer you to another agency that can specifically deal with your unique circumstances.

Staff and volunteers function as health navigators to help individuals, including immigrants, improve their accessibility to health-care services.

Free Produce (Fruits/Vegetables):

1st & 3rd Monday of the month
1 pm – 3 pm

* * *

Free Food Distribution:

Mon/Tues/Fri of the month
12:30 pm until food is gone.

* * *

Free Diapers & Wipes Assistance:

2nd Monday of the month
11 am - 2 pm

Legal Aid, Medicare, Medicaid, & Food Stamp applications, birth certificates, identification cards, and other documents:

1st & 3rd Thursday
of the month 10 am – 1 pm

* * *

Shelter, Housing, Clothing, Furniture:

Call or stop in Santa Maria during open hours to get help navigating to shelter, housing, clothing, or furniture.



**St. Vincent de Paul
@ Holy Family Church**

3006 W. 8th Street
Cincinnati, Ohio 45205

Hours vary for services.

513-921-7527, Ext. 109

Together with Catholic Charities of Southwest Ohio at Holy Family Church, St. Vincent de Paul helps to provide food, clothing, furniture, rent, utilities, and beds. Both agencies are staffed by volunteers so you must leave a message when you call. Someone will return your call within 24 hours.

* * *

Food Pantry (Free):

M and F 11 am – 1 pm

* * *

Shelter, Housing, Clothing, Furniture, Identification, Birth Certificates:

Either call the number listed above or visit the Food Pantry on Monday or Friday to have a volunteer assist you in navigating their services for shelter, housing, clothing, or furniture.



Price Hill's Cincinnati Public Library

970 Purcell Ave.
Cincinnati, Ohio 45202

513-369-4490

M-T 10 am – 9 pm
F-S 10 am – 6 pm
Sun Closed

Times and availability may change based on funding and staffing.

Summer Meals & Snacks for Youth Program:

Free meals and snacks are available Mondays through Fridays during the summer. Participants must eat at the Library.

Healthy Snack 11:30 am – 12 pm

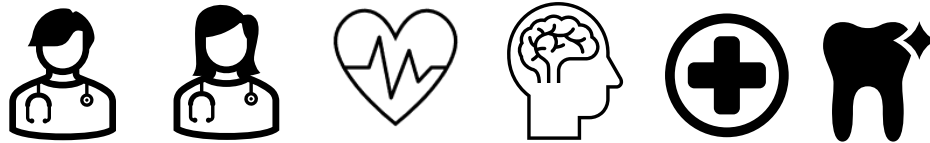
Meal 3:30 pm - 4:30 pm



Health & Security

Health | Employment | Finances | Safety | Security

Taking care of ourselves can be harder than taking care of other people. Sometimes if you are not safe or do not feel secure, it might not feel like it is important to take care of your health. We have to take the time to make sure we are taking care of our minds and bodies because we only get one.



911 & EMERGENCIES

Always call 911 if you need immediate assistance or if you see someone else that needs help. You can also ask for an “alternative response to crisis.” This means you are asking for a social worker to come help someone in mental health crisis. Calling 911 doesn’t mean you’re calling the police on someone; it means you see someone that needs help you can’t provide.

When to call?

- Life threatening situations – overdose, chest pains, unable to breathe.
- Fires
- Motor vehicle accidents with injuries
- Injuries requiring medical attention – broken bones, deep cuts with uncontrollable bleeding.
- Hazardous chemical spills
- Smoke detector, carbon monoxide alarm or other alarms sounding.
- Smoke in a building
- If you see someone hurting someone else or themselves
- To get help for someone who is hurt.
- If you see someone taking something that belongs to someone else or breaking into a home or business



University of Cincinnati Medical Center

3188 Bellevue Ave.
Cincinnati, Ohio 45219
513-584-1000

- UC is the only trauma center in the city.
- Surgeons staffed 24/7.
- More immediate resources and treatment options.



Queen City Medical Center

3131 Queen City Ave.
Cincinnati, Ohio 45238
513-389-5222

Closest emergency room hospital to East Price Hill.

If you do not have transportation and it is an emergency, call 911 to get to the hospital! Emergency Services will take you to the hospital best suited for your care.

Hospitals are concerned only with providing healthcare. You have the right to be well. Immigration status is not a question asked. Cincinnati is a sanctuary city.

- Translators on staff.
- Immigration status is protected health information (PHI) under the Health Insurance Portability and Accountability Act (HIPAA) Privacy Rule.
- Hospitals are not required to report status even to the federal government and will follow doctor/patient confidentiality protocols.

Call 911 if you or someone else is experiencing any of the following symptoms:

- wheezing, difficulty breathing
- chest pain
- open wound fractures
- fainting or dizziness
- sudden numbness or weakness
- bleeding that cannot be stopped
- coughing or vomiting blood
- abdominal pain - especially intense
- fever with convulsions
- any fever in children under 3 months
- confusion or changes in mental status
- severe headache or head injury
- blood in the urine, or bloody diarrhea
- sudden inability to speak, see/walk/move

PRIMARY CARE FOR ALL AGES



**** Arrive 30 minutes prior to scheduled appointment.**

****Dental is also offered at this location. (See Health Department Dental Tips!)**

Price Hill Health Center with University of Cincinnati

2136 W. Eighth St.
Cincinnati, Ohio 45205

513-357-7320

Clinic:

M-T	8 am – 5 pm
W	10 am – 7 pm
F	8 am – 5 pm

Pharmacy:

M	8 am – 5 pm
W	10 am – 7 pm
T-F	8 am – 5 pm

This building is a SafePlace. Come here if you are in danger or need help.

- | | |
|--|--|
| <ul style="list-style-type: none"> - Insurance enrollment - Mental Health (behavioral and addiction) - Nursing services - Nutrition - OBGYN (woman’s and pregnancy) - Safe Place | <ul style="list-style-type: none"> - Sexually Transmitted Infection treatment - Shots/Immunizations - Preventative Care - Primary Care (regular doctor visits) - Vision |
|--|--|

SCHOOL-BASED HEALTH CARE

If you have a School Based Health Center at your school, simply call or walk into the Health Center and ask to enroll your child. Enrollment packets are provided in the back-to-school packet and available at the School Based Health Centers. Appointments can be made by phone if your child is already enrolled, and while school is in session – no summer break appointments.



<p>Oyler 2121 Hatmaker Ave. 513-363-4182 M-F 8 am – 3 pm</p>	<p>Roberts Academy 1702 Grand Ave. 513-363-4669 M-F 9am - 3:45 pm</p>	<p>Western Hills & Dater HS 2146 Ferguson Rd. <u>Medical:</u> 513-363-8770 <u>Dental:</u> 513-363-8706 M-F 8 am – 3 pm</p>
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*****2023 NEWS: Roberts Academy will be getting a dental clinic soon!*****

ADULT HEALTH CARE



TriHealth Good Samaritan Free Health Center

3727 St. Lawrence Ave.
Cincinnati, Ohio 45205

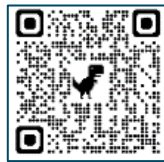
513-246-6888

M-F 5 am – 12 pm

This health center is only for adults over the age of 18 and who are not pregnant.

- | | |
|--|--|
| <ul style="list-style-type: none"> - Counseling/Psychiatry - Dental care - Dermatology - Diabetes care - Endocrinology - Gastroenterology - Gynecology (No OB) - Nephrology - Neurology | <ul style="list-style-type: none"> - Pharmacy Counseling - Physical Therapy - Preventative Care/Nutrition Education - Primary Care - Rheumatology - Screening Eye Exams - Screening Mammograms - Smoking Cessation |
|--|--|

SENIOR HEALTH CARE



Glenway Crossing Center

5050 Glencrossing Way
Cincinnati, Ohio 45238

513-813-4311

Phone is answered 24/7

M-F 7:30 am – 5 pm

This facility is for seniors aged 60 and older. Free, coordinated transportation is available. Social workers assist with Medicare paperwork and coordinating between the Center and any current health-care specialist. Call to check them out for yourself, parent or neighbor.

- | | | |
|---|--|---|
| <ul style="list-style-type: none"> - Case Management - Diagnostics - Hearing Impaired - Imaging Services - Nuclear Stress Test - Pacemaker Checks - Patient Benefit Navigators - Prescription Services - Skilled Nursing - Translation Services | <ul style="list-style-type: none"> - Acupuncture - Behavioral Health - Cardiology - Dermatology - Endocrinology - Gastroenterology - Infectious Disease - Nephrology - Neurology - Nutrition and Meals | <ul style="list-style-type: none"> - Ophthalmology - Optometry - Podiatry - Primary Care - Psychiatry - Pulmonology - Radiology - Rheumatology - Urology - Wound Care |
|---|--|---|

DENTAL HEALTH



Price Hill Health Dental Center
Cincinnati Health Department

2136 W. Eighth St.
Cincinnati, Ohio 45205

513-357-2704

M-F 7:30 am – 12:50 pm
 2 pm – 4:40 pm

If you are in a dental emergency – unbearable pain with fever and chills – go to the nearest emergency room or call 911 immediately. These symptoms mean you have an infection. If left untreated, this infection can move throughout your body, and it is life-threatening.

Emergency Tooth Pain/Removal

Arrive no later than 7 am or you may not get an appointment that day.

People begin lining up at 6 am or earlier to get on the day’s list.

If you get on the list, you will be seen that day but will have to wait your turn.

The wait time varies depending on procedure(s) of patient before you.

Appointments/Preventative Care

Appointments spots fill up quickly. Like Emergency Dental, it is better to arrive early at the Center to make your appointment in person rather than by calling.

Ask the Price Hill staff when the next scheduling period will open, the best time to call, or should you go in person to get on the schedule.

The Price Hill Dental Center is the busiest in the city. As of June 2023, there are shortages in staff and dentists. If you have transportation, the city has multiple dental clinic locations other than the Price Hill location. Contact information is online.

Bobbie Sterne	1525 Elm St.	513-352-2927
Braxton Cann Memorial	5818 Madison Rd.	513-263-8711
Crest Smile Shoppe	612 Rockdale Ave.	513-352-4072
Millvale at Hopple	2750 Beekman St.	513-352-3196
Northside	3917 Spring Grove Ave.	513-357-7610



University of Cincinnati Dental

3231 Harvey, Ave.
Cincinnati, Ohio 45229

513-584-6650

If you are in a dental emergency – unbearable pain with fever and chills – go to the nearest emergency room or call 911 immediately. These symptoms mean you have an infection. If left untreated, this infection can move throughout your body, and it is life-threatening.

* * *

UC Dental Center offers more services than Price Hill Dental Clinic. For example, maybe you have a front tooth you don't want to pull or have a visible missing tooth. UC Dental Center could provide an implant or dentures, which is considered cosmetic and not a service provided by Price Hill Dental Clinic.

* * *

Not even going to lie - to get an appointment here will be a character-building experience. Though it is not easy, it is possible with patience and perseverance. Pretend you are trying to win tickets to a concert by calling into the radio station. Your new smile will be worth it!

- Diagnostic (exams, X-rays)
- Preventive (cleaning, sealant)
- Restorative (fillings, crowns)
- Endodontic (root canals)
- Dental implants
- Periodontal (scaling, gum surgery)
- Prosthodontic (dentures, bridges)
- Oral surgery (simple extractions)
- Cosmetic dentistry

REPRODUCTIVE HEALTH



Planned Parenthood Southwest Ohio Region



Book appointments online.
Virtual advice is also available.

Mt. Auburn Health Center

2314 Auburn Ave.
Cincinnati, Ohio 45219

513-287-6484

M	10 am – 7 pm
T	12 pm – 7 pm
W	9 am – 4 pm
T	9 am – 4 pm
F	9 am – 4 pm

Open 2nd Saturday of month
S 10 am – 2 pm

Planned Parenthood has care and treatment for men too. Santa Maria will provide available bus passes on a first come first serve basis.

You can walk-in any time Planned Parenthood is open for the morning-after pill.

- | | |
|----------------------|--|
| - COVID-19 Vaccine | - Abortion Referrals |
| - HIV Services | - Abortion |
| - Men’s Health Care | - Morning-After Pill (Emergency Contraception) |
| - Mental Health Care | - Pregnancy Testing & Services |
| - Primary Care | - STD Testing, Treatment & Vaccines |
| - Birth Control | - Transgender Hormone Therapy |

The Health Department and Tri-Health on pages 6 and 7 do also offer reproductive care. Tri-Health does not treat pregnant women.

MENTAL HEALTH & ADDICTION

When it comes to mental health crises, one call can save a life.

911 or 988?

911 connects you to an emergency dispatcher.

If you have harmed yourself or have immediate plans to attempt suicide – CALL 911.
 If you see someone who is at risk of hurting themselves or others – CALL 911. Calls to 911 can be made anonymously.

988 connects you directly to trained counselors.

When calling 988, they may find a police officer is appropriate to assist. If a counselor is unavailable to arrive on the scene, the responding officer may have a tablet and initiate a telehealth video session with a professional mental health counselor. Calls to 988 are not anonymous.



If you or someone you know is suicidal, CALL 911.

If you just need to talk, call the **National Suicide Prevention Lifeline**. 24/7, free and confidential support is provided for people in distress, as well as crisis prevention resources for you or your loved ones.



Call 1-800-273-8255 or visit suicidepreventionlifeline.org & 988lifeline.org



Mobile Crisis Team (MCT)

988
 M-F 8:30 am – 12 am
 S-S 11:30 am – 7:30 pm

Crisis calls after below hours:
 513-584-5098

Mental health professionals are available 24/7 to triage and telephone screen all mental health crises.

The Mobile Crisis Team is a service operated by UC Health on behalf of the Hamilton County Mental Health and Recovery Services Board. MCT often responds along with Cincinnati Police Department (CPD) officers in a co-responder capacity to high-risk crisis situations which require a law enforcement presence. They are available to serve residents of Hamilton County who are experiencing a mental health crisis and have symptoms or behaviors that may indicate a risk to themselves or others.



ARC Response Team

24-Hour Help Line
City of Cincinnati

988



The ARC Response Team is an additional resource to help address mental health, substance abuse issues, and the community’s low-risk crisis needs. The ARC Response Team responds to calls that are not currently handled by the MCT/CPD co-responder program.



On Facebook

Quick Response Team (QRT)

Hamilton Cty. Addiction Response Coalition

513-946-HEAL (4325)

The QRT team partners police officers with trained addiction counselors to provide "in-home" triage.

Check Facebook for when & where their next outreach location will be or call. Clean Needles, Narcan, fentanyl test strips, and assistance for recovery help are provided.



Recovery Health Access Center (RHAC)

513-621-RHAC (7422)

24/7 – music plays instead of ringtone.
Leave a message if there is no answer.
You will receive a callback within 30 minutes.

RHAC is a centralized 24-hour helpline and service center providing information and referral for substance abuse services by credentialed clinicians. This service supports individuals and families throughout the treatment process.



Mental Health Access Point (MHAP)

24-Hour Help Line Central Clinic

513-558-8888

MHAP provides assessment, support, and connections for children and adults residing in Hamilton County who need mental health services.



Behavioral Health Services - Price Hill

3730 Glenway Ave.
Cincinnati, Ohio 45205

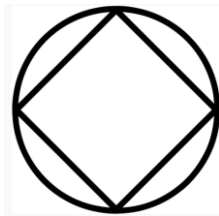
M-T 9:30 am - 6 pm
F 8:30 am - 4:30 pm

513-381-6300 – General Information
513-345-8555 - Open Access hours
513-947-7000 - 24/7 Afterhours

Bring photo ID, proof of healthcare coverage if any, and proof of income.



BHS educates clients about mental illness and addiction, teach them strategies to manage symptoms and medication, empower them to develop natural social supports, work with them to obtain and maintain employment, and encourage them to become naturally involved in their community.



nacincinnati.com

Price Hill in-Person NA Meetings

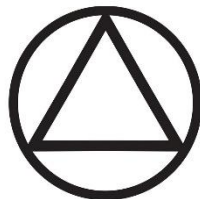
Sun. 6:30 pm – 8 pm
From Death to Life Sunday
704 Elberon Ave.

Tues. 6:30 pm – 8 pm
Freedom in Serenity
931 McPherson Ave.

Thurs 7 pm – 8:15 pm
Godzwilla Group
931 McPherson Ave.



Download the NA App on your phone to access literature, meetings (both in person and via Zoom)



aacincinnati.org

Price Hill in-Person AA Meetings

There are several once-a-week meeting throughout the week in Price Hill. There are meeting several times a week at below locations:

The Prospect House
624 Hawthorne Ave.

En Espanol, reunions
3524 Warsaw Ave.



Download the AA App on your phone to access literature, meetings (both in person and via Zoom) and to keep track of your days.

PERSONAL SECURITY & SELF-IMPROVEMENT

Community is both a feeling and a set of relationships among people. If you are not receiving that support with either your family or friends, reach out to EPHIA and Santa Maria.



Santa Maria Community Services East Price Hill Center

3301 Warsaw Ave.
Cincinnati, Ohio 45205

M-T 8 am – 4 pm
F 8 am – 3 pm

513-557-7249

Santa Maria services assist with almost every obstacle that can prevent people from getting to where they want to be economically or professionally. Santa Maria can provide employment help to residents starting at age 16.

- Education & Training
- Financial Stability and Budgeting
- Job Search Coaching, Interview Training, Resume & Job Application Assistance
- Employment Retention & Advancement Coaching
- Support, stability, and so much more!

Available jobs in our neighborhood typically do not provide a family with a living wage. Santa Maria provides you with knowledge and resources to earn more income.

Employment issues our community is currently facing includes:

- Qualifications
- Education and training
- Transportation
- Childcare and family problems
- Crime and substance abuse
- Housing instability
- Disabilities and mental/physical health

For adults, property and building financial stability means a home to live in. For children, this is a reliable and patient caregiver that keeps them healthy and provides the basics. Santa Maria offers the following services:

- Financial Tools, Education & Coaching – How to Keep your Documents Safe
- Public Benefit Eligibility & Application Assistance
- Tax Preparation Assistance
- Housing/Tenant Stabilization & Education
- Credit Building & Repair



Get some work done while kids can explore their mind



Check out the message board for programs, opportunity, and activities for all ages



*Don't be shy: ask a librarian
...or offer some help*



Charge up and connect



*Get to business with
a laptop rental*



*Study, politic, or take over
the world in a study room*

Check the Price Hill Library Board or online to see current programs and events.



Ask A Librarian <https://chpl.org/>

Price Hill's Cincinnati Public Library

970 Purcell Ave.
Cincinnati, Ohio 45202

513-369-4490

M-T	10 am – 9 pm
F-S	10 am – 6 pm
Sun	Closed

Putting yourself in an environment that is safe, peaceful, and where you can focus is KEY when working towards your goals. The Price Hill Library can provide that peace and safety along with a lot of equipment and resources. We are fortunate to have a library staff in our community that is knowledgeable and kind.

A police officer is usually present in the evening or during busy times. They are there as security to keep us safe and will not bother you if you are being cool. This is your library and you have the right to use it.

Services and Available Assets:

- WiFi
- Charging Stations
- Laptops and Computers
- Study Rooms
- Free Printing (20 pages per day)
- Gardening Club
- Volunteer Opportunities
- Civic Engagement
- Resume Help
- Job and Recruitment Help
- English as Second Language Groups
- Period Products
- Networking Opportunities
- Activities for children with support of staff so you can focus on school or business

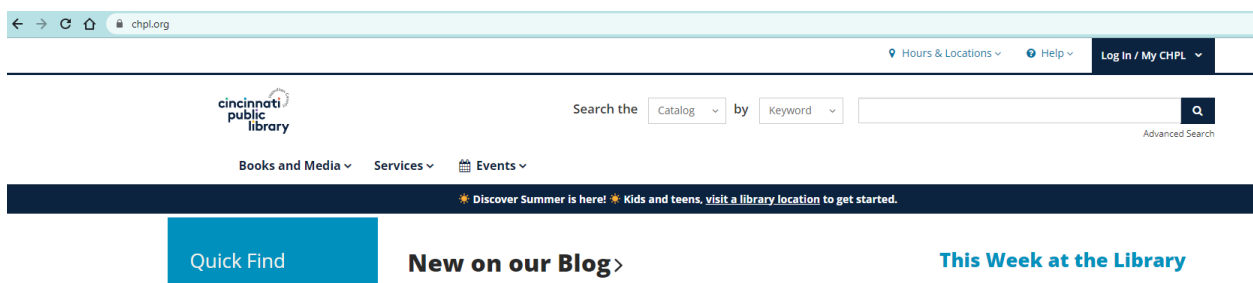
Do you know about the library's Discovery Pass? You can get free passes to discover arts, cultural, and recreational attractions. Check the website out or ask a librarian to reserve a pass.

<https://chpl.org/services/discovery-pass/>

- American Sign Museum
- Cincinnati Art Museum Special Exhibitions
- Cincinnati Museum Center
- Great Parks of Hamilton County
- The Harriet Beecher Stowe House
- Pyramid Hill Sculpture Park & Museum
- Taft Museum of Art



Reserve a room & check all events online. Utilize Price Hill Library or any Cincinnati-Hamilton County Library.



CIVILITY

Civil Issues of Safety & Where You Live

Between 2013 and 2022, East Price Hill ranked sixth in the City of Cincinnati for pedestrian crashes with 160 incidents. Sixteen pedestrians were hit in 2022. The speed limit in our community is 25 mph. To decrease speed in our densely populated business corridor, speed cushions have been installed along Warsaw and Glenway Avenues. However, speeding throughout our residential streets is still a life-threatening issue.

Pedestrian Safety

- Follow the rules of the road and obey signs and signals.
- Walk on sidewalks whenever they are available.
- If there is no sidewalk, walk facing traffic and as far from traffic as possible.
- Cross streets at crosswalks or intersections. Look for cars in all directions, including those turning left or right.
- If a crosswalk or intersection is not available, locate a well-lit area where you have the best view of traffic. Wait for a gap in traffic that allows enough time to cross safely; continue watching for traffic as you cross.
- Watch for cars entering or exiting driveways or backing up in parking lots.
- Avoid alcohol and drugs when walking; they impair your abilities and your judgment.
- Embrace walking as a healthy form of transportation.

Driver Safety

- Look out for pedestrians everywhere, always.
- Use extra caution when driving in hard-to-see conditions, such as nighttime or bad weather.
- Slow down and be prepared to stop when turning or otherwise entering a crosswalk.
- Yield to pedestrians in crosswalks and stop well back from the crosswalk to give other vehicles an opportunity to see the crossing pedestrians so they can stop too.
- Never pass vehicles stopped at a crosswalk. There may be people crossing where you cannot see.
- Never drive under the influence of alcohol and/or drugs.
- Follow the speed limit, especially around people on the street, in school zones and in neighborhoods where children are present.
- Be extra cautious when backing up and look for pedestrians.

CRIME -vs- NUISANCE

There have been reports from residents that when phoning District 3, police have attempted to convince them not to file a police report for a crime or nuisance. Others have reported they have stopped calling because “what do you expect, it’s Price Hill?”

This directly impacts how many resources the City of Cincinnati gives to our neighborhood for improvements and what kind of investments are made. Living with crime and nuisance activity isolates us. We individually and collectively take on the cost of the crimes.

- People become unhappy and have no peace. They do not feel secure.
- People live in fear and become aggressive or defensive.
- More tension and stress between neighbors and families.
- Negatively impacts psychological wellbeing.
- Increased isolation and lack of community building.
- Less opportunity and access to resources/investment.
- More difficult for people to buy and sell property.
- Rent prices rise or stop taking vouchers.
- New businesses or neighbors avoid us.
- Existing businesses may close due to:
 - o repeated thefts and loss of income
 - o costs of repairing damage from vandalism
 - o loss of customers in the area

CRIMES | CRIME VICTIMS | MISSING PERSONS

Crimes include theft, shooting a gun, kidnapping, murder, drug activity, child abuse, child neglect, sex work/prostitution/human trafficking, assault, sexual assault, breaking and entering, trespassing, graffiti and 911 should be contacted.

Reporting Crime to Police

When calling 911, you do **not** have to give your name, address, or a call-back number. If you do not provide your name or phone number, the police may cancel the run for service. A guaranteed response will require you to give your name and number. If you decide to keep your information private, it is still a valuable call on behalf of the community. You are creating a record that documents East Price Hill’s needs for service.

VICTIMS OF CRIME

If you have been a victim of a crime or an accident, the police must file a report documenting the crim. Contact EPHIA if this does not happen so we can look into it. We will see if proper problem-solving measures were taken, issues were not hidden, and ensure problems do not escalate.



Use this QRL Code to access their online Request for Assistance Form.



Ohio Crime Victim Justice Center

P.O. Box 369
Powell, Ohio 43065

M-F 8 am – 4 pm

614-848-8500

Satellite office located at Hamilton County Prosecutor’s Office.

Provides free legal representation and assists you in understanding and exercising your rights as a victim. Offers referrals victims and survivors to applicable services and resources.



Use QRL code to access Children’s Court Booklet and services provided



Hamilton County Prosecutor’s Office

230 E. 9th St., Suite 400
Cincinnati, Ohio 45202

M-F 8 am – 4 pm

Kim Schneidt, Victim Advocate
513-946-3186

Hamilton County Victim & Witness Advocate Program works with victims and witnesses to keep them advised of the criminal law process and the status of their cases. The victim witness advocates work in the Common Pleas, Municipal and Juvenile Courts.

Advocates will sit with victims in courtrooms during trial. They also serve as a liaison for counseling and compensation sources. Notification of defendant release dates from prison is also provided.



Use QRL code to access the Attorney General Website Victims page

Ohio Attorney General's Office

30 E. Broad St.
Columbus, Ohio 43215

M-F 8 am – 5:30 pm

614-466-5610

The **Ohio Attorney General's Office** may offer financial assistance if you or your family members are innocent victims of violent crime or human trafficking.



SANTA MARIA
COMMUNITY SERVICES™
Helping Families Help Themselves Since 1897

Julie McGregor: 513-557-7212
Julie.McGregor@santamaria-cincy.org

Santa Maria Community Services East Price Hill Center

3301 Warsaw Ave.
Cincinnati, Ohio 45205

The Family Justice Center is a coordinated community response and intervention model for strengthening victim services and legal advocacy to survivors of sexual assault, domestic violence, dating violence, and stalking, with priority focus on strengthening culturally-specific services to immigrant victims.



File a Restraining Order
online here ----->

Hamilton County Clerk of Courts

Hamilton County Courthouse
1000 Main St.
Cincinnati, Ohio 45202

513-946-5656

A "restraining order" orders someone to stay away from you. You must also stay away from them. You can file a restraining order (civil order of protection, stay-away order) at the court house or online before you go to Domestic Relations Court: 800 Broadway, Cincinnati, Ohio 45202



**Access additional resources provided by the
Clerk's office using these QRL codes:**

← Domestic Violence

Victim's Referral Sheet→





513-241-KIDS

Infants and young children cannot speak for themselves, and older children are often afraid to tell people about abuse. They need others to act for them. Parents who maltreat their children do not voluntarily request service.

CHILD ABUSE AND ABUSE BY NEGLECT

If you see something that is of concern to you, report it to 513-241-KIDS (5437).

- Unexplained burns, bites, bruises, broken bones or black eyes.
- Sudden changes in behavior or school performance.
- Extreme compliance or extreme aggression.
- Acts either inappropriately adult (taking care of other children) or inappropriately infantile (rocking, thumb-sucking, tantrums).
- Seems extremely frightened of the parents and has reactive behaviors such as wetting their pants when it is time to go home.
- Shrinks at the approach of adults.
- Would rather spend time with a stranger than their parent or caregiver.
- Frequent school absences.
- Begs or steals food or money.
- Lacks needed medical or dental care.
- Is consistently dirty and has severe body odor.

HUMAN TRAFFICKING & SEX TRAFFICKING

Our community is a destination to find sex workers. These people could be Human Trafficking victims. Human trafficking involves the use of force, fraud, or coercion to obtain some type of labor or commercial sex act. Every year, millions of men, women, and children are trafficked worldwide – including right here. Victims can be any age, race, gender, or nationality. If you see activity that appears to be related to sex work (prostitution) or forced labor, please report details to police and non-emergency number.

Traffickers might use the following methods t

- Appears disconnected from family, friends, community organizations, or houses of worship?
- If a child, have they stopped attending school?
- Sudden or dramatic changes in behavior?
- Is a juvenile engaged in commercial sex acts?
- Seems disoriented or confused, or shows signs of mental or physical abuse?
- Bruises in various stages of healing?
- Fearful, timid, or submissive?
- Shows signs of having been denied food, water, sleep, or medical care?

- Often in the company of someone to whom he or she defers? Or someone who seems to be in control of the situation, e.g., where they go or who they talk to?
- Appears to be coached on what to say?
- Lives in unsuitable conditions?
- Lacks personal possessions and appears not to have a stable living situation?
- Lacks freedom of movement? Can the person freely leave where they live? Are there unreasonable security measures?

Human Trafficking Resources:

- Call 866-347-2423 to report concerns of human trafficking or sex work to federal law enforcement.
- If you or someone you know needs help, call the confidential [National Human Trafficking Hotline](#) 24 hours a day, 7 days a week at **1-888-373-7888**, text BEFREE (**233733**), or [chat](#) with a professional advocate. Support is provided in more than 200 languages.
- If you are in the Greater Cincinnati area, you can call the [Greater Cincinnati Human Trafficking Hotline](#) at 513-800-1863 which is also 24 hours a day, confidential, and has options for tele-interpreters.
- Get involved by joining your local anti-human trafficking coalition. Find yours on the [Ohio Attorney General's Human Trafficking Initiative](#) website.
- Take Polaris' [Human Trafficking 101](#) training to learn more about the issue.
- Explore [data and research](#) from Polaris to understand more about what human trafficking really looks like in the United States.
- Get involved through IJPC's [Greater Cincinnati Anti-Human Trafficking Volunteer Guide](#).

***If you can, please also inform EPHIA at QOL@EPHIA.ORG ***

Missing Persons (Someone did not come Home)

If your child is missing contact the police immediately. This is also where you would file a missing person's report for adults.

2300 Ferguson Rd.
Cincinnati, Ohio 45238

513-263-8300

Check the hospitals, the missing person could have been injured and taken into the emergency room. If the missing person does not speak English, ask if there is a John Doe or Jane Doe listed as patient.

- 513-584-1000 - University of Cincinnati Medical Center in Clifton
- 513-389-5222 - Mercy on Queen City
- 513-215-5000 - Mercy on North Bend

Check to see if they are in jail: Hamilton County Sheriff's Office
<https://www.hcso.org/justice-center-services/inmate-search>



NUISANCE

Each of us has the right to peacefully enjoy our homes whether we rent or own. We have the right to live free from disruptions or disturbances. We have the right to live in a clean and safe community. If harm is being caused to you or your property it is appropriate to file a complaint. We do not have to live in chaos because "it's Price Hill."

- Loud Music and Disruptive Noise (909-3)
- Barking dogs, Unleashed dogs (701-27 , 701-50)
- Trespass and loitering blocking public use
- Illegal Parking: blocking driveway, parking on sidewalk, ignoring street signs, blocking fire hydrant
- Public alcohol and drug use
- Vandalism to Property
- Exceeding maximum occupancy
- Littering (1601-33 , 1601-31)

A nuisance can be viewed as an activity or activities taking place before a crime occurs or that take peace and enjoyment from other people. There are two types of nuisances: private and public. Nuisance affects the health, safety, welfare and/or comfort of the community.

Cincinnati Municipal Code

If you believe something is becoming an issue, familiarize yourself with the code before calling the police. When using the search feature, use simple words/phrases such as "barking dog."



When contacting authorities, being able to cite directly to the code being violated increases the validity of your call and being taken seriously. Remaining calm and using a respectful tone goes a long way as well.

Contact EPHIA, if the issue persists or you need help searching/understanding which code applies to your situation. Chances are, we have already helped someone with the same or similar issue.

You can open the municipal code and search simple words to find the code that can apply to your situation, use simple search words. This is where you can reach out to the community council to assist. Be sure to use Cincinnati Municipal Code.

<https://www.cincinnati-oh.gov/council/references-resources/municipal-code/>

HOME OWNERS

Owner occupied homes mean that the owner lives in that home. There are resources for home owners. These resources should be used to keep your home safe, habitable, and up to code.

Downpayment assistance, tax abatements, lead abatement, housing repair programs, and mortgage assistance are all available to help us stay in our homes.



Home ownership is a key when it comes to creating generational wealth and stability.



PROPERTY MAINTENANCE CODE

COMMON VIOLATIONS

The investment you have made in your home is probably the largest single investment you will make in a lifetime. One sure way to protect and potentially increase the value of this investment is through routine preventive maintenance. With timely maintenance of your home comes greater value for you and your neighborhood. Routine checks of the items in the house graphic will enable you to detect problems early and avoid costly replacement of systems prematurely. It is far less expensive to paint and maintain a box gutter than to replace it.

Call the Division of Property Maintenance Code Enforcement at 513-352-3275 for further information.



(A) ACCESSORY STRUCTURES-GARAGES AND SHEDS ACCESSORY STRUCTURES

Repair or take down and remove the dilapidated accessory structure located on the premises.

(A1) SWIMMING POOL ENCLOSURE

Provide a pool enclosure. The enclosure shall extend not less than 4 feet (1219 mm) above the ground. All gates shall be self-closing and self-latching with latches placed at least 4 feet (1219 mm) above the ground. Enclosure fences shall be constructed so as to prohibit the passage of a sphere larger than 4 inches (102 mm) in diameter through any opening or under the fence. Fences shall be designed to withstand a horizontal concentrated load of 200 pounds (91 kg) applied on a 1-square-foot (0.093m²) area at any point of the fence. Contact the area inspector for further code requirement information pertaining to specific pool, spa or hot tub enclosures.

(A2) VENTILATION

Provide adequate ventilation for all rooms or spaces as required under the Housing Code.

(B) TREES REMOVE HAZARDOUS TREE

Take down and remove from the premises, hazardous dead tree or tree limbs.

(C) CHIMNEYS REPAIR CHIMNEY

Rake out mortar joints of chimney (s), replace crumbling brick and point up. After a chimney has been repaired, all flues, inlets and cleanouts shall be thoroughly cleaned and left in good operating condition.

(D) WINDOWS REPAIR WINDOWS

Overhaul windows, where necessary, provide sound sash, replace broken glass and restore to good working order.

(E) FLASHINGS REPAIR FLASHINGS

Repair or replace all rusted, defective, leaking or missing flashing.

(F) ACCESSORY STRUCTURES - FENCES REPAIR FENCE

Substantially repair or remove dilapidated fence.

(G) YARD WALKS REPAIR WALKS

Repair deteriorated yard walks, replacing all cracked, broken or otherwise defective sections in an approved manner. Pitch the walks to drain away from the building.

(H) PORCHES AND GUARDRAILS

Provide approved guardrails for all balconies, porches and decks.

City of Cincinnati—Buildings & Inspections Department— Division of Property Maintenance Code Enforcement—805 Central Ave, 5th floor—Cincinnati, Ohio 45202—513-352-3275



(I) HANDRAILS PROVIDE HANDRAIL EXTERIOR
Provide approved handrails for all stairs where necessary. Handrails shall be not less than 30 inches or more than 34 inches above the nosings of the treads or landings.

(J) ROOF REPAIR ROOF
Restore the roof to good repair, free of holes, large cracks, and any loose and deteriorated material and make the roof reasonably weathertight and watertight.

(K) EXTERIOR WALL COVERING WEATHER TIGHT EXTERIOR
Restore exterior walls, roofs, floors and foundations to watertight and weather tight condition.

(L) GUTTERS REPAIR GUTTERS
Repair or replace all leaking, loose, rusted or defective gutters.

(M) YARD - WEEDS AND RUBBISH REMOVE LITTER
Collect and remove all litter from the premises within 15 days of the date of this notice. If you do not collect and remove all litter from the premises within 15-day period, the City Manager or Commissioner of Health is required to have the litter collected and removed. The cost of collection and removal is placed as a lien on the property or collected by personal judgment against the owner or person in control. Cut or destroy all noxious weeds on the subject property and then remove the cut or destroyed weeds from the premises. Correct this violation within 7 days of the receipt of this notice. If you do not correct this violation within 7 days, the City Manager or Commissioner of Health is required to have the weeds cut or destroyed and removed. The cost of this work is collected as a lien on the property or by personal judgment against the owner or person in control.

(N) STEPS REPAIR STEPS
Repair and maintain exterior steps. Replace all defective materials

(O) STRUCTURAL MEMBERS REPAIR WALL STRUCTURE- WOOD REPAIR FRAME WALL STRUCTURE
Repair or replace all defective, studs, sole plates, top plates, headers, bracing and other defective structural members in the wood frame wall system in accordance with standard engineering practice.

(P) FOUNDATIONS REPAIR FOUNDATION
Repair defects and large cracks in the foundation and restore them to structurally sound and reasonably watertight condition.

(Q) DOORS REPAIR DOORS
Restore doors to good condition and repair.

(R) CHIMNEY FLUES FLUES TO BE CLEAN/UNOBSTRUCTED
Clean chimney flues to make them capable of providing the draft necessary to remove the products of combustion from heating of water heating equipment.

(S) CORNICE REPAIR CORNICE
Repair cornice, replacing all rotted material and securely fastening all loose parts.

(T) PAINTING PAINT EXTERIOR
Paint or otherwise protect all exterior wood and/or metal, which are now inadequately protected against the weather. Existing painted surfaces that must be disturbed to complete this work may contain lead.

(U) INSECT AND RODENT CONTROL INSECT AND RODENT CONTROL
Exterminate the insects and/or rodents on the premises.

(V) REPAIR LINTELS REPAIR LINTELS
Replace or repair, in an approved manner, all cracked, broken or otherwise defective lintels.

(W) YARD DRAINS CLOGGED YARD DRAINS
Clean out yard drains and drain lines and restore them to good working order.

(X) PAVED SURFACES DRAINAGE OF PAVING REQUIRED
Provide subsurface drainage for paved area in excess of 800 square feet. If there is no approved sewer the drainage must be disposed of on the property in an approved manner.

(Y) DOWNSPOUTS REPAIR DOWNSPOUTS
Repair or replace all leaking, loose, rusted or defective downspouts.

(Z) SEWER CONNECT DOWNSPOUTS SEWER CONNECT DOWNSPOUTS
Sewer connected downspouts or otherwise dispose of storm water in an approved manner.

TENANT RIGHTS & SAFETY

In the State of Ohio, you as a tenant have the right to fair housing, the right to a return of the security deposit, and the right to notice before landlord entry (24 hrs generally within normal business hours). By law, the landlord has an obligation to provide you with a safe and secure rental unit that is habitable.

Below is a list of common issues and contact numbers to agencies that can assist you if your rights as a tenant are being violated.

AGENCY PHONE NUMBER	ISSUE
HOME (Housing Opportunities Made Equal) - 513-721-4663	for housing rights
Cincinnati Health Department - 513-357-7420	Suspected lead paint is present, if detected, tenant relocation is available
911 & Duke Energy 800-634-4300	Smell gas (rotten eggs) get everyone out, then call
HUD – Complaint Line 800-669-9777	Suspected fraud, waste, abuse or mismanagement. Experienced retaliation.
Legal Aid - 513-241.9400 lascinti.org	Ongoing housing safety concerns
Buildings and Inspections 513-591-6000	Suspected illegal use of property
Greater Cincinnati Water Works 513-591-7700	Property’s water is shut off. You can make payment arrangements to have the water turned back on and have the right to deduct the amount paid from rent due.
Pro Seniors, Inc. 513-345-4160.	Legal advice for any housing issues for individuals 60 or older

If you are receiving a voucher and have been housed in filthy/unsafe conditions please let the city and EPHIA know by emailing:
clerkofcouncil@cincinnati-oh.gov and QOL@EPHIA.ORG .

Everyone deserves safe and clean housing!

Additional resources can be found online:



Before Signing a Lease

Signing a lease is entering into a legally binding agreement between you and the landlord. Before making that commitment, research the landlord and property.

Use Google to check reviews of the owner/business. Also check Google’s news section. cide if any of the issues in the open complaint(s) acceptable or safe enough for you or your family to endure in the time it will take to be resolved through City intervention?

ABOUT 744,000 RESULTS (0.38 seconds)



Cincinnati Enquirer
<https://www.cincinnati.com> › story › news › 2023/01/18

One of Cincinnati's biggest landlords, VineBrook, sued by city

Jan 18, 2023 — The city of Cincinnati has sued one of the city's's biggest landlord's for violating a 2021 settlement agreement. The lawsuit is the third the ...



WLWT
<https://www.wlwt.com> › article › cincinnati-prosecutin...

Cincinnati to prosecute bad landlords; first negligent ...

Jan 11, 2023 — Court records show Ohad pleaded no contest to failing to provide heat to tenants at 1027 Ross Avenue in West Price Hill in January of 2022.

<https://www.wlwt.com> › article › legal-problems-pilin...

Legal problems piling up for Cincinnati property owner

Jan 17, 2023 — The filing is part of the city's efforts to crack down on "negligent" and "bad-acting landlords." Advertisement. Hamilton County court records ...

Though it is normal for properties to have issues, properties with numerous complaints are typically an indication to look elsewhere for housing.

NOTE: “No Violation found” on “closed” complaints, does not mean there wasn’t a violation. It likely indicates that the landlord does not take care of their property until a complaint is filed and the City forces them through citation(s) issued.

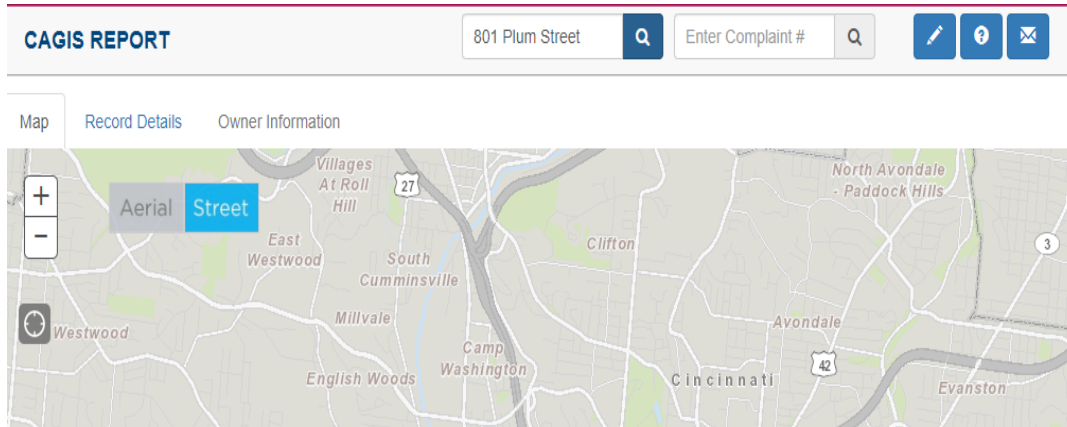
<p>Action: No approval or action Comments: 3/20/23</p> <p>Called tenant. There is water. The problem is that there is only hot water. When using the sinks the cold water drips out when turned on and then stops. The toilet does not flush because it is hooked up to the cold water, so the tenant has to dump hot water into the toilet for it to flush.</p>	<p>Inspection made. Upon inspection the heat was NOT working, the tenant was using a space heater for the living room and the kitchen was temped at 63 F. The external temperature was 39 F for the high.</p>
<p>8/17/2022 - Inspectors Case Notes</p> <p>Action: No approval or action Comments: 08-12-22</p> <p>Inspection denied by tenant. Child opened the door to unit and upon opening roaches came out of the door frame, indicating mass roach infestation. ELIMINATE all roach activity from unit 1 and all units in this entire building. Per the Dept. of Agriculture, a certified pest controller must be used in a multifamily building of this size. I request a copy of all pest control documentation to be EMAILED</p>	<p>Action: No approval or action Comments: 1-6-22</p> <p>Water shut off drom defective payment.</p>
<p>Action: No approval or action Comments: Called and left message for [REDACTED] from B&I was out at property on tuesday 1/11 and inspected unit which she states was warm at the time. However boiler has no gas to it and is leaking water. Property manager states that new boiler is on order with weeks out for delivery. B&I are issuing a 24 hr orders with subsequent vacate orders to follow. Laura also mentioned that in another unit the pipes are starting to freeze.</p>	

REVIEW SUBMITTED COMPLAINT

Access the City website: <https://caqismaps.hamilton-co.org/PropertyActivity/caqisreport>



1) Enter the address to search.



2) If there are complaints, check the date the complaint was issued.

Are the closed complaints recent? Are there "Open" complaints? These are red flags to keep investigating.

Categories of Records at Location:			Print	Report Problem
CODE ENFORCEMENT Newest: 4/7/2023	Closed: 178	Open: 14 Total: 192	Selected Activity Type: Health Environmental Code Enforcement 27	
DATA COLLECTION Newest: 3/27/2013	Closed: 1	Open: 0 Total: 1	CHCE230030 Rats - Inside the Building OPEN-Orders Issued 1/14/2023	
INSPECTION Newest: 3/8/2023	Closed: 1	Open: 7 Total: 8	CHCE223347 Defective Plumbing OPEN-Orders Issued 10/14/2022	
OTHER Newest: 1/3/2023	Closed: 1	Open: 1 Total: 2	CHCE223317 Mice OPEN-Orders Issued 10/12/2022	
PERMIT Newest: 4/27/1999	Closed: 1	Open: 0 Total: 1	CHCE223284 Mice OPEN-ORDERS2 10/10/2022	
SERVICE REQUEST Newest: 4/7/2023	Closed: 229	Open: 12 Total: 241	CHCE222846 Roaches OPEN-ADM HRG 9/6/2022	
VEHICLE IMPOUND Newest: 12/2/2022	Closed: 2	Open: 0 Total: 2		

3) If you are following up on a complaint, keep clicking into the Request Type or call 311 for an update.

WHAT ARE UNSAFE & UNSANITARY LIVING CONDITIONS

Should you find yourself in a living situation that is unsafe or unsanitary (UNINHABITABLE) and your landlord does not respond, you will have to advocate for yourself.

It is illegal for your landlord to retaliate for requesting repairs. Examples of typical retaliation could be a rent increase, force you to pay for the repair, threaten eviction, shut off utilities, change the locks, set your belongings out on the street or attempt to force you out.

The following repairs/issues are to be resolved by the landlord within 30 days of the issue(s) being reported.

Unsafe:

- cracks in ceilings or sinking floors
- no heat, faulty heat
- no running water, including hot water, broken pipes, toilets and/or drain issues (sewage backup)
- faulty electric flickers in and out, popping sounds or sparks
- fire damage, holes in walls, broken or damaged stairs
- mold
- blocked doors, doors & windows that you cannot open and/or lock
- common areas like hallways and stairs must be clean and free of debris
- rats, mice, racoons, roaches, bedbug waste
- wet floors or ceilings from leaking pipes and walls, standing water that doesn't drain
- lead paint

Unsanitary:

- garbage, litter, needles in common spaces or yard
- dog feces not removed from yard daily
- garbage not removed from property weekly
- filth and odors

Tenants: What to Do

Contact Landlord

First, communicate with your landlord by notifying them of the issue via text or by letter. Keep a record of all interactions. If you speak on the phone, send a follow-up text stating your understanding of the conversation.

Some repairs need to be fixed immediately, like water, heat, electrical. Other issues are given more time to resolve.

Contact Case Worker

If you are on a voucher, notify your social worker immediately, and they should advocate for you.

Contact EPHIA at QOL@EOHIA.org , contact the Mayor's office and City Council to let them know that agency receiving money for your housing is not providing safe/quality housing.

If your landlord or caseworker asks you to sign a relocation agreement, do not sign until you have thoroughly read it and understand how it will impact your current voucher or future eligibility in another program. Especially don't sign it if you feel you are being pressured. You do not want to forfeit your participation in the program and make easy for their "problem" to go away.

Take Legal Action

If there is no response, you can contact Legal Aid, or ProSeniors if you are 60 or older.

Filing a civil suit against your landlord with the Hamilton County Municipal Court is another option. They will hold your rent in escrow until the issue is resolved. Call the Hamilton County Clerk of Courts and ask to speak with someone that can assist you with filing a complaint based on Landlord/Tenant laws.



311Cincy



311 Cincy! is one portal where issues can be reported to different departments rather than having to find which department does what. The City is still working on making 311 easier to use and setting up its many departments to act together rather than individually so reported issues are addressed the first time you contact them.

Until 311 is updated, making a complaint takes dedication and commitment. Currently, you may run into a City employee who either doesn't understand your request or closes it out because it belongs in another department. Once you put in a request, it is important to follow the request until resolved. Y

Email QOL@EPHIA.org the address and request number and EPHIA can assist you in following up. Change will happen if we consistently work together.

Key City departments are listed below. Using 311 takes a lot of guesswork out of which department to contact. The idea is that the complaint *should* go to the right department.

Buildings & Inspections - quality and safety of buildings

DOT (Transportation & Engineering) - streets, sidewalks, curbs, bridges

Health Department - food, homes, health, birth/death records

Parking Facilities - meters, illegal parking

Public Services - City-owned property maintenance, garbage services, salt trucks

Recreation Commission - gyms, city pools, community programs

<https://www.cincinnati-oh.gov/cityofcincinnati/government/departments/>

To follow up on your request(s), phone numbers and contacts for each individual department are on the City's website.



311 Cincy! – This is where you live!

Why Use 311?

Using 311 can help make our neighborhood safer, cleaner, a better place to live, and more inviting for people who want to move to or visit Cincinnati.

The City of Cincinnati addresses or fixes things when service requests (or complaints) are submitted. The City does not have employees checking individual communities for violations or issues. It is up to us to report if our traffic lights work, if there are potholes, if your landlord isn't providing a safe and habitable place to live, if your neighbor is taking out their garbage, or if there is a vacant building where children can get in and get hurt.

When these issues go unaddressed it makes our neighborhood an unsafe and depressing place to live. Submitting an official record to have something fixed not only gets things fixed for you but your neighbors or the next person that may have to live there.



WHAT CAN BE REQUESTED?

Bulk Item Pickup

To get big items like mattresses, couches, and TVs picked up, all you have to do is put in a request through 311! You must wait until the scheduled date to set it out. Put in the request and then check your email for the assigned pickup date for The Big Claw to come get your big items. (Image on page 35.)

Repairs and Infrastructure:

- sidewalk repairs
- street repairs
- sewer/water issues
- replace street signs
- repair road signs
- things blocking sidewalk or street
- graffiti

Housing Conditions

- roaches inside
- rats inside or outside
- overflowing garbage
- no water / no hot water
- heating issues
- plumbing problems
- vacant buildings
- filth, odors, garbage
- unsafe electric

In the State of Ohio, you as a tenant have the right to fair housing, the right to a return of the security deposit, and the right to notice before landlord entry (24 hrs generally within normal business hours). By law, the landlord has an obligation to provide you with a safe and secure rental unit that is habitable.

Don't be afraid to reach out directly to the City Mayor, the City Manager's Office, City Council, or Director of Buildings and Inspections if your issue is not being resolved.

Report Negligent Properties

Use the 311 App to report unsafe or unsanitary conditions on behalf of you, your neighbors and future tenants. Slumlords negatively impact our community. Contact EPHIA if you need assistance in navigating the City's municipal code, nuisance, ongoing crime, or neglected properties.

Pedestrian Incident Reporting

In 311 there is a place to report "close calls." Other neighborhoods are taking advantage of this reporting tool, which gets them more resources. Our neighborhood does not utilize this reporting. We have had crosswalk guards hit, children ran over, a postal worker hit by a car, and so many close calls that have not been reported.

Abandoned Cars on the Street:

Parking is limited on some streets. If you notice a car has not moved in a few days, put in a request to get it moved. People need street parking where they live.

Homeless Encampments:

People who are houseless are vulnerable and there are increase safety risks to the community around where encampments are. You can report homeless setups in 311.

HOW TO USE 311

To put in a service request or complaint you can use any of the below methods.

- Call 311
- Online at <https://cagis.hamilton-co.org/311/311Cincy!>
- App on your phone



If you need help with submitting a request you can call the City of Cincinnati at 311.
 *If you feel like the City and 311 is not helping you, you can next reach out to EPHIA.

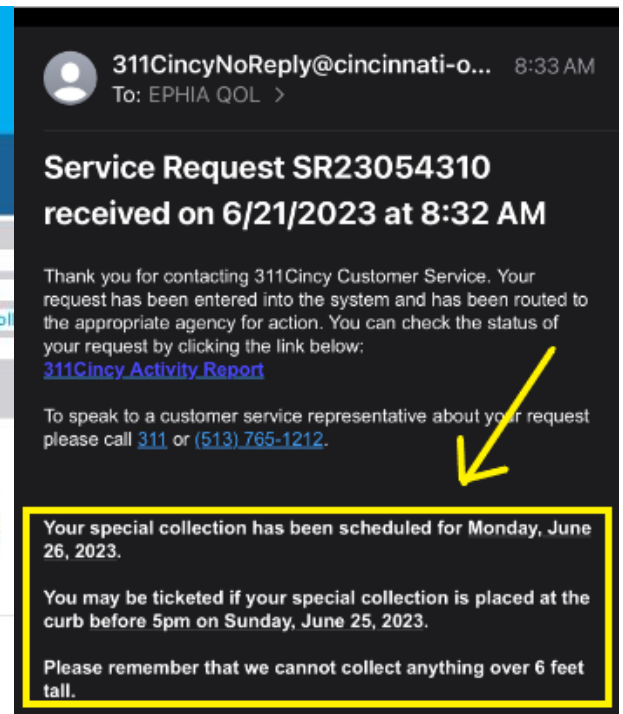
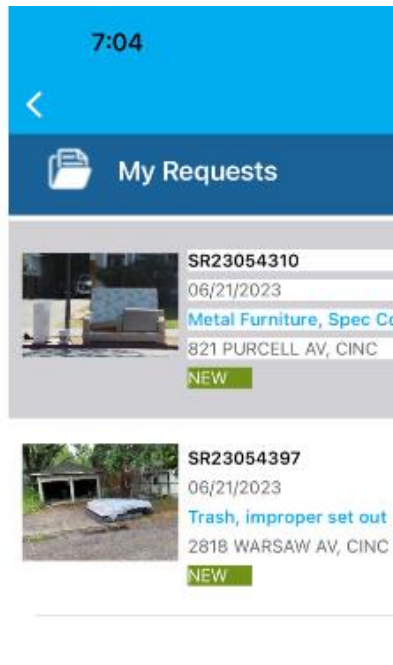
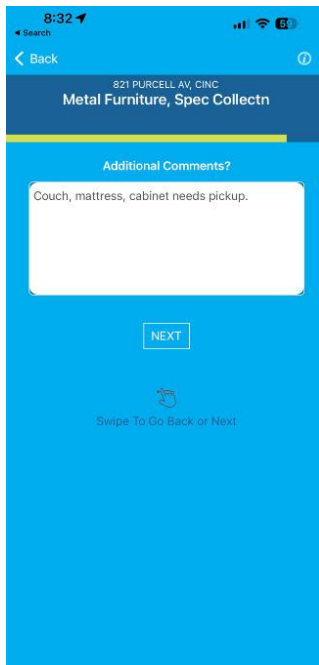
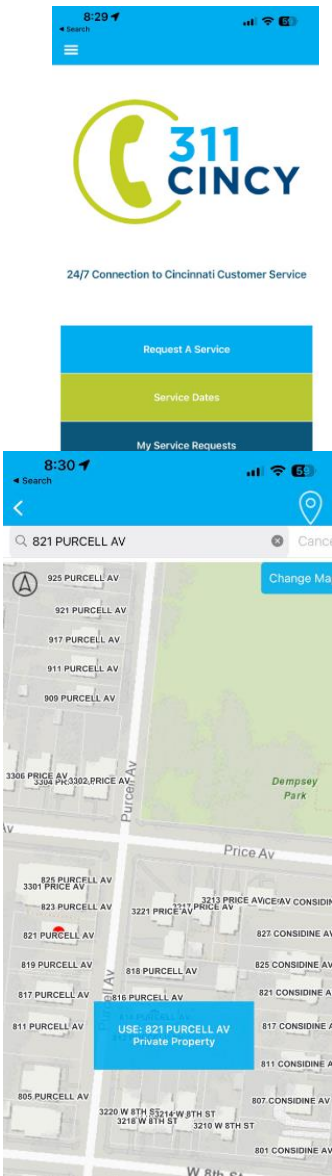
Follow up! Sometimes requests aren't responded to or aren't validated how they should be. It is important for us to follow up on the complaints. Those steps are below too.

Online at <https://cagis.hamilton-co.org/311/>:

Note:

Any complaint where an inspector needs to come in your apartment/house cannot be submitted anonymously. The inspectors need to be able to call you and schedule access into your apartment. If you do not answer their calls or are not there when they come to see what is going on, the complaint will be closed. It is important to be available when City Inspectors come to check things out, that is sometimes the only way the landlord will fix the issue.

311 CINCY APP:



Remember: Sometimes requests are put in and the problem gets resolved easily and quickly. Other requests take lots of follow up.

Reference page 29 of this guide to review Submitted Complaints. This is our civic duty to make sure our community is safe, clean, and appealing to live in. You can put in another complaint, call the department directly, call the mayor, and/or city manager's office. Do what you can so we can have a safe and clean neighborhood.

Tip: For Bulk Item Collection you will get an email telling you what date you are scheduled for pickup. Don't put the items on the curb until the night before and try not to block the sidewalk if possible.

311 Cincy! – This is where you live!



LOVE & BELONGING

A thriving community is where neighbors take pride in their environment, respect and support one another. A good community is cohesive, safe and prosperous. When a community is unsafe, people become afraid and stop trusting each other, stop working together. Communities that are not clean and safe have been shown to impact physical and mental health.

Being responsible and respectful to your fellow neighbor creates a sense of belonging and harmony.

- You can count on each other to look out for one another's property and family.
- Together, you create a safer environment.
- The social connection can improve your physical and mental health. It can actually reduce your risk of heart attack.
- You can borrow a cup of sugar.

Show Love to Neighbors

- Get to know your neighbor. Learn their names and say hello.
- Perform small acts of kindness. This will encourage others to pay it forward.
- Maintain your curb appeal by regularly maintaining your yard where you live.
- If you borrow something, return it after you use it. If you break it, replace it.
- Keep your pets under control. Clean up after them. If they bark, bring them in.
- Do not block your neighbor's driveway – ever.
- Keep the noise down during the day. Some people work nights or are working at home. Some people are sick, grieving, or just don't like what you like.
- If you are planning a party, show respect and let your neighbors know in advance. Invite them to come over, it helps with tension.
- If an issue arises, speak to your neighbor. Let them know you understand where they are coming from. Apologize and do better. Chances are they'll be the ones to look out for you and your family one day.



Show Love to Community

- Do not park illegally – it is a safety issue and causes unnecessary tension.
- Do not park on sidewalks or curbs. It may force pedestrians to bypass you by going in the street. The benefit of parking correctly is narrowing the street, forcing other vehicles to slow down.
- Attend community meetings, events, go the library and rec center.

Below are some places you can find free/cheap things to do for fun, to help, and get to know your neighbors:

Santa Maria sponsors a free Spring health fair at the Recreation Center located on Hawthorne. They also have reading camps for your children at the library during the summer. Seek out a neighbor's child who is on their own to tag along.

Rees E. Price Academy welcomes your support by volunteering or donating.

Imago located at 700 Enright Avenue has youth education, summer camps and a summer Repair Fair where you can bring in broken household items to have one of their volunteer "fixers" try to help you repair them.

Price Hill Safety Cat - can always use your help to keep our streets clean and safe and our children out of trouble. They provide all the tools and organize everything. You just show up. Follow their Facebook for meetings and events.

Lead/Organize Cleanup - organize your own block clean up or just cleanup in front of where you live. As incredible as this sounds, litter is the root of all evil in a community.

Maybe you don't want to or can't come help cleanup the community: that's fine. But can you please stop making more work for us and these 65 year old senior citizens? Stop littering and ask your friends to stop littering too. It makes a difference.





www.PriceHillWill.org

Price Hill Will

3301 Price Ave.
Cincinnati, Ohio 45205
513-251-3800



We can't forget about Price Hill Will! A lot of hard work goes into activities, events, and spaces. So be sure to get out with your neighbors and support the organization that supports us!.

- Price Hill Will organizes and provides free community events throughout the year. Be sure to follow on Facebook and check for events regularly.
- "Do It Yourself Darlin" (DIYD) provides Do-It-Yourself house-related classes taught by local carpenters and craftspeople.
- Free Yoga classes at multiple locations/times, and you can always join their volunteer group.
- Check out MYCincinnati Youth Orchestra. Give your child the opportunity to make new friends who share an interest in music and have a safe space where they can be themselves.

Come out and enjoy the company of your neighbors and bring your family!





ESTEEM

Your health and your self-esteem are important to community health. Your esteem impacts everything-- from educational achievement, safety and crime, people's ability to work and be financially healthy, life expectancy, happiness and more. When communities are attentive to public health it can even reduce inequality among their residents. Take time to read: [What Is Community Health and Why Is It Important?](#)

We have many complex problems in the community that often make it feel difficult to relax, but it is important to find some time to enrich your life with something other than stress, take yourself away from the stressors. East Price Hill has many things that can encourage healthy living and promote wellness. East Price Hill has many things that can encourage healthy living and promote wellness.

There's lots to do. Be in the right place to do things that make you feel good.

Neighborhood Assets & Networking

Parks:

- Mt. Echo Park
- Olden View Park
- Olden Tot Lot Park
- Dempsey Park
- Wilson Commons
- Glenway Park
- Glenway Woods Nature Preserve

Gardens:

- Price Hill Community Garden – At the library
- Bee-Attitude Community
- Enright Urban Ecovillage
- Urban Farms

Social Opportunities:

- Library events
- Price Hill Will events
- Santa Maria events
- Safety Cat events
- Historical Society
- Walking club

Sports:

- GGB Wrestling
- Academy of Kung Fu & Tai Chi
- BOSS Martial Arts

Recreation & Gyms

- Price Hill Recreation Center
- Holy Family Gym
- Lord's Gym Ministries
- Price Hill Community Action Team - Provides a variety of activities that promote health and wellness including yoga and cardio classes throughout the week.
- *A variety of sports related activities throughout the parks - baseball fields, soccer, tennis courts

Higher Education

An education is an asset that nobody can take from you. Higher Education and Certification improves job prospects, pay and benefits. It's good to think about long term plans. Whether you start at Santa Maria or Cincinnati State, both are great options to see what doors you can open for yourself. Save money by going to Cincinnati State before University of Cincinnati or Northern Kentucky University.



Cincinnati State Technical and Community College

3520 Central Parkway
Cincinnati, Ohio 45223

513-569-1500

Degree, Certificate, or Workforce Training – whatever your next step is, you can achieve it.

If you don't know where to start but would like support in getting into Cincinnati State, you can contact Santa Maria, EPHIA, or talk to one of the staff at the library to ask if there is someone that can help you navigate getting closer to where you want to be. It can be intimidating and not everyone has help from someone who has went through college before. Don't be shy, it is okay to ask for help! You can do anything you put your mind to, and we believe in you!

There are campus visits and people on campus to talk to about your career goals:
<https://www.cincinnati-state.edu/future-students/visit/>



Civic Duty & City Funding

“And so, my fellow Americans: ask not what your country can do for you—ask what you can do for your country.” JFK

Being involved civically simply means you are an active member of society. You work to make a difference by learning and developing skills to promote the quality of life in our community.

There are many ways you can do this.

- Attend EPHIA meetings
- Talk to people
- Register to vote, find your voting location, then vote
- Go to the Library or the Price Hill Historical Society
- Carry Naloxone
- Pick up trash
- Watch local news
- Do something nice and regularly for a neighbor
- Volunteer

City Politics and Funding

So many people watch global and federal politics, but do you know what is going on at City Hall? It is important to follow the dollars and advocate for responsible spending in YOUR community. Decisions about our infrastructure, police, health/well-being, recreation, development, and decisions that make accessing resources are made at City Hall.

Follow the City of Cincinnati’s Departments on Facebook. Tune into the meetings on CitiCable to be informed. Watch for updates, and regularly check the City Council Calendar and website. If you are not involved we won’t get what our community needs.



<https://www.cincinnati-oh.gov/cityofcincinnati/>

Sign up to speak and share what you need or what you want to see in your neighborhood. Go to the City’s website and type “Speakers Registration” to sign up on Zoom by phone. If you want to speak in person, to City Hall and sign up to speak 30 minutes before most meetings. For any questions call Clerk of Council 513-352-3246.

The screenshot shows the top navigation bar of the City of Cincinnati website with links for BUSINESSES, RESIDENTS, VISITORS, SERVICES, GOVERNMENT, and HELP. Below the navigation is a banner for "PUBLIC SPEAKERS REGISTRATION" over a city skyline at night. The page content includes a "CITY COUNCIL MENU" with links to Council Members, Monthly Meeting Calendar, Meeting Agendas & Minutes, Public Speakers Registration (highlighted), and Council Meeting Videos. The main heading is "Public Speakers Registration" with a blue "REGISTER" button. Below the heading, there is text explaining that City Hall is open for in-person attendance but offers remote participation options, and a note about placing comments in a specific area.



PEACE & EMPOWERMENT

"[a] musician must make music, an artist must paint, a poet must write, if he is to be ultimately happy" ~ Maslow, 1943

Psychologist Abraham Maslow, who made this quote, believed that achieving self-actualization (empowerment) is quite rare. The main idea behind reaching the top of his pyramid of needs is that we will seek to do what we were born to do: athletes perform, artists create, writers write, and so on. Personal empowerment is not about making the most money or having the most recognition, it's about reaching your own potential whether it's creatively, intellectually, or socially motivated. Maslow also identified several characteristics that he thought signified that a person had reached personal empowerment.

- Acceptance of yourself, others, and nature
- Identifying with the human race as a whole, not just your community or your circle
- An emphasis on higher-level values, like justice, simplicity, truth, and self-sufficiency (among several others)
- A greater perception of reality
- Clearer discrimination between good and evil and means and ends
- Resolution of conflicts
- Enjoyment of and desire for privacy and solitude
- Autonomy
- Spontaneity and simplicity
- Problem-centering, or losing yourself in tasks that you enjoy
- Creativity
- Appreciation of deep emotions
- Frequent peak experiences
- Deep personal relationships
- A philosophical sense of humor

Investing in ourselves means taking stock of where we are in life today and doing what is needed to be done to get to the next step. Common goals are a more secure job; to travel; or buy a house.

It is up to us to identify the barriers in the way of achieving our goals. Using the resources provided in this manual, you can now reach out for help. Sometimes it is overwhelming to think where we are now and where we want to be. Two things can be done to feel less overwhelmed:

- (1) appreciate the journey thus far; maybe a year ago we were jobless but managed to find one or solved a transportation problem.
- (2) make small, achievable goals. By completing small goals, we prove to ourselves and others that we can accomplish things. That gives us the confidence to take on the next challenge.

Popcorn during your training was generously provided by:



Let Gold Medal's Experience Take Your Business to the Next Level

The year was 1931. With just \$2,000 and the strong work ethic of founder, David C. Evans, Gold Medal was born. The first product sold with the Gold Medal name was a simple drink concentrate. In the years that followed, the business evolved into a full line of concession equipment and supplies including popcorn, cotton candy, Sno-Kones®, and much more.





EAST PRICE HILL IMPROVEMENT ASSOCIATION

EPHIA is the community council and the voice of East Price Hill residents
and meets the 3rd Monday of every month at **6:30p at Arco 3301 Price Avenue 45205**
**except July and August*

EVENTS AND FUN

- › Annual Picnic
- › Holiday Events
- › Meet your Neighbors
- › Food and Drinks
- › Events at Parks
- › Neighborhood Games
- › Festivals and Dances
- › Sport and Exercise

VOLUNTEER AND ADVOCACY

- › Connecting Residents to Resources
- › Communicate with the City of Cincinnati
- › Community Development
- › Networking with Community Organizations
- › Crime, Nuisance, and Blight
- › Grants and Funding
- › Beautification and Cleanup
- › Zoning and Streetscape

We need your participation in the Community Council to plan for our future, communicate improvement needs in our neighborhood, and to build unity in our community.



HOW CAN YOU GET INVOLVED?

ANYTIME AND ALL THE TIME:

- Come to meetings and events.
- Enjoy the neighborhood: shop, eat, walk, and be present our in our neighborhood.
- Say hi to your neighbors and people passing by, make sure they are okay.
- Communicate with The City on a regular basis by calling, emailing, and submitting service requests.
- Interact on EPHIA social media platforms, like our posts, leave a comment.



MEETINGS, PROJECTS, AND EVENTS:

- At the meetings let us know what you are seeing, feeling, and hearing.
- Share with us what you want to see in our neighborhood and how we can get there.
- Ask what projects and events that EPHIA is working on and then lend a helping hand.
- Come to EPHIA with a project or event you would like to take lead on and let see if we can support you.

GET INVOLVED

- 🌐 www.ephia.org/volunteer
- 📘 EPHIA East Price Hill Improvement Association
- 📷 [ephiaeastpricehill](#) 📺 EPHIA

